

Access Statement for Norton Cottage B&B

Introduction

This access statement may not include all our standard facilities and services but aims to cover aspects which may be of particular interest to people with specific requirements. Our website www.nortoncottage.co.uk provides pictures of our accommodation and further information about the services we provide.

Norton Cottage is situated in a quiet, rural hamlet. The main part of the cottage is over 100 years old and whilst we aim to meet the needs of all our guests there are some features which might make access difficult for people with limited mobility. The accommodation is on two floors (ground and first) with some steps and uneven flooring on the landing. Rooms are of typical cottage proportions and not suitable for wheelchair users.

Pre-Arrival

- Norton Cottage's location is not ideally suited to those travelling without a car.
- The nearest pub/restaurant and shop is about a mile away.
- The nearest railway stations are Barnham (3 miles) or Chichester (4 miles) - taxis are available, or we would be happy to meet you by prior arrangement.
- There is a limited rural bus service from the nearest bus stop half a mile away.
- We have 2 cats and regret we are unable to accommodate dogs (or other pets).
- Brochures and menus can be provided in large print if required. We regret we do not have facilities to prepare documents in Braille.
- You can contact us by telephone, text, e-mail or normal post (please see 'contact information' section of this document for full details).

Arrival & Car Parking Facilities

- Check-in is usually after 4.30 pm. If you intend to arrive before this time (or very late) please let us know so we can ensure we are here to welcome you.
- We try to accommodate early arrivals where possible - especially where guests are attending weddings and other events.
- Car parking on the forecourt is available for 2 cars (and is on a slight incline with paving to entrance door). Please park between the white lines and keep clear of access to rear of property where a 3rd parking space is located on gravel drive.
- There is external security lighting all around the property.
- Please ring the bell at the front door on arrival - you will then be escorted to the B&B entrance to the side of the property.
- We are happy to assist you with your luggage.
- All guests are shown to their room on arrival and full explanation of facilities and procedures given (including special evacuation procedures for people with disabilities).

Main Entrance & Reception

- The B&B entrance is normally kept locked - guests have a key during their stay.
- There is a doorstep into the porch; and then another into the lounge area.
- There is a grab rail in the porch to the left of the inner door and a low bench seat.

Public Areas - General (Internal)

- The porch leads into the guests' lounge/breakfast room.
- The stairs to the first floor are located in the lounge.
- There are 14 stairs to the first floor landing; carpeted with a handrail on one side - this leads to our 2 first-floor bedrooms.
- The lounge leads into the guests' kitchen. This facility is intended for preparation of picnics, light

snacks and drinks (not full self-catering as such) and is equipped with kettle, toaster, microwave fridge/freezer, washing machine, iron/ironing board (tiled floor).

- Access to the ground floor bedroom is through the guests' kitchen.
- The cottage is centrally heated throughout with supplementary electric convector heaters in the bedrooms.

Public Areas - WC

- Bedrooms are en suite or have private facilities. No public WC is available.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Guests are welcome to use the lounge/breakfast room at any time.
- There is a sofa and arm chair; Satellite TV and DVD; mini 'exchange' library, playing cards and board games; wood floor and a large rug. There is an open fireplace with gas/flame fire.
- There is some flexibility in configuration of the dining tables; dining chairs do not have arms.
- We serve a choice of cooked breakfasts and aim to accommodate special dietary requirements where possible – prior notice is appreciated.

Laundry

- There is a washing machine; iron and ironing board available in the guests' kitchen. Clothes line and pegs available.

Shop

Not applicable

Treatment room/s

Not applicable

Leisure Facilities

Not applicable

Outdoor Facilities

Not Available

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

Not applicable

Bedrooms

- Ground-floor double bedroom (10.5m²) with king size bed (1.52m width); en suite with full size bath (grab rail) and shower over, pedestal basin and toilet.
- First floor double bedroom (12m²) with king size bed (1.52m width); step down into en suite with shower cubicle, basin and toilet.
- First floor twin room (13.6m²) with two single beds (0.92m width); private shower room across landing with shower cubicle, basin and toilet.
- All bedrooms are carpeted and have auxiliary heaters, TV/DVD, beverage making facilities, standard furniture; all beds are accessible from both sides; pillows and quilts are synthetic.
- Bathroom floors are tiled
- There is a folder in each bedroom which contains further information about the cottage and details of emergency contacts including doctors and hospitals.

Self-Catering Kitchen

Not applicable

Caravans, Holiday Homes & Twin Units

Not applicable

Touring Facilities (Holiday Parks)

Not applicable

Boats - Narrow Boat, Cruiser & Hotel Boat

Not applicable

Attractions (Displays, exhibits, rides etc.)

Not applicable

Grounds and Gardens

- We have a large garden with lawns, flower beds fruit trees and vegetable plot. There is a summer house, bench seating, tables and chairs. Our pond is not covered.
- Access to various part of the garden is via gravel driveway; lawn and steps to patio.

Additional Information

- Norton Cottage has a no smoking policy in all rooms – smoking is allowed in the garden.
- Mobile phone reception is generally good; Wifi is available

Contact Information

- Address: Norton Cottage, Norton Lane, Norton, Nr. Aldingbourne, Chichester, PO20 3NH
- Telephone: 01243 544805 / 0771766 7581
- Email: nortoncottagebb@btinternet.com
- Website: www.nortoncottage.co.uk

Future Plans

To continually improve our accommodation and service to our guests.

If you require further details or have any comments about the services we provide, do not hesitate to contact us.

Updated on: 30 April 2008